

# Iress Investor Transformation Update

30 November 2023



# Agenda



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## Chair's introduction





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- Transformation is a whole-of-company strategy fully supported by Board.
- Several transformation initiatives have been brought forward in response to headwinds at mid year.
- Program well advanced; to be completed by end of FY24.
- Iress on a path to becoming more transparent, simpler and leaner organisation targeting Rule of 40 returns.

# Summary



**Transformation** on track

**New structure**, with refreshed leadership, driving execution of strategy

Aligned business to be focused **on customers**and products

Creating capacity to reinvest in our core businesses

Targeting further cost efficiencies in business units

**Clear program for divestments** and further debt reduction over next 12-18 months

**Guidance upgrade** 

# **Transformation** update





Marcus Price
Managing Director & CEO

# Focused on cash generation and leaner, organic-growth driven businesses

- Transformation driving progress towards our Rule of 40 goal:
  - Arrested cost growth momentum, further cost efficiencies to come.
  - Creating capacity for selective re-investment to grow the core.
  - o Improving balance sheet.
  - Evolved UK strategy, decision to decouple businesses and sell a non-core assets.
  - Modest revenue growth, slightly up on 1H.
- Transformation remains on track:
  - Refreshed leadership team firmly in control.
  - Change management inflection point passed.
  - Customer sentiment trending positively.
- Upgrade to guidance for FY23.

# Transformation accelerated, ahead of schedule



		2H 2023 Progress	1H 2024 Priorities
	Transformation	✓ Transformation Office: FY23 exit run rate target achieved	Drive execution to achieve FY24 targets
Reset	Structure for accountability     & performance	✓ Delivery of new company performance metrics & remuneration framework	Align BU performance with refreshed reward framework
	2. Reset cost and assets	✓ Cost management, MFA sold	Create efficiencies in core cost base for reinvestment opportunities
Refocus	3. Focus on strong core markets	✓ Five-year business unit plans in place: focus on customers	Pricing discipline and growth initiatives
	Manage portfolio for value	→ Divestments and portfolio separation underway	Continue divestment and disentanglement program
Build	5. Finalise technology uplift	✓ Uplifts to IressPro, Order Routing Hub, Xplan UI	Complete IOS+ technology uplift
	6. Innovate and build	→ Design and build new product extensions & embed innovation principles across BUs	Launch Data & Al proofs of concept

# **Transformation update:** ANZ Wealth Management



#### **Business strategy**

- Provide technology that makes it easier to deliver financial advice to more people.
- Revenue growth of 5-7% per year within medium term.

#### 2H highlights

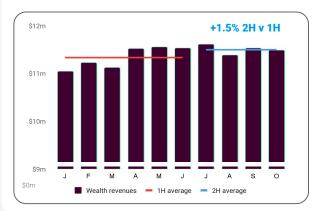
- Uplift of core Xplan screens leading to increasing satisfaction with software amongst advisers.
- Advisely community launched to improve business efficiency amongst financial advisers
- Commenced pricing discipline program.
- Introduction of SMA capability for modelling & portfolio construction.

#### Outlook

- Continue pricing modernisation initiatives
- Launch refreshed product strategy to drive greater customer value.
- Capitalise on opportunities for scaled advice via super funds through Quality of Advice Review
- Increase module cross-sell

# **Business snapshot** Recurring revenue 98.9% **Customer retention** 99% Monthly revenue trend

ANZ wealth revenue steady in 2H23



# Transformation update: APAC Trading & Market Data



#### **Business strategy**

- To be the preeminent provider of innovative trading, market data and connectivity solutions that optimise performance and enhance decision making for all market participants.
- Revenue growth of 5-7% per year within medium term

#### 2H highlights

- Iress FIX Hub launch.
- IOS+ stability program progressed.
- Entered new partnerships for QuantHouse to expand Market Data coverage and distribution.
- Product roadmap validated with clients.

#### Outlook

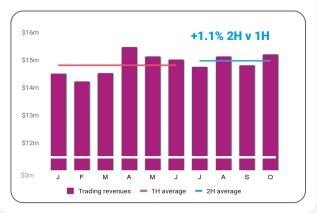
- Expand FIX Hub connections incl Asia.
- Plan to retire IOS Classic.
- Complete IOS+ stability program.
- Pricing modernisation initiatives.
- Increase market data cross-sell.
- Product roadmap to provide improved client value.

#### **Business snapshot**

Recurring revenue	98.3%
Customer retention	97.5%

#### Revenue trends

APAC Trading & Market Data revenue trend stabilising in 2H23.



# Transformation update: Superannuation



98.8%

#### **Business strategy**

- Establish Iress as leading technology provider that empowers super funds to deliver for their members
- Achieve 30-40% market share for super software, up 10% over next 3-4 years

#### 2H highlights

- Successful migration of first stage of Commonwealth Super Corporation onto Acurity cloud platform.
- Client wins from industry mergers -CareSuper/Spirit Super and another merged entity.
- Consulting revenue remains high.

#### Outlook

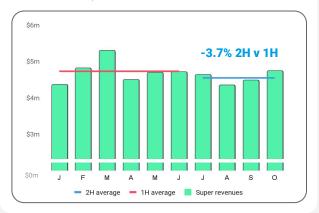
- Strong pipeline of client implementations in FY24.
- Adjacent product opportunities to be pursued (ie SuperConnector & Digital Advice).
- Improve operational profile through exit of non-strategic funds.

# Recurring revenue 81.9%

#### Revenue trends

**Customer retention** 

Revenue trend lower in 2H23 following loss of notable account in first quarter of 2023.



# **CFO update**





- Managed Portfolio exits progressing
- Capital management plan on track for February 2024
- Revenue/cost trends improved
- Guidance upgraded.

# Transformation update: Managed Portfolio



#### **Business strategy**

- Patiently maximise value to Iress to enable focus and investment in the core and growth businesses.
- Ongoing process of management and capital repatriation from non-strategic assets to retire debt and release capital.

#### 2H highlights

- UK strategy advanced decision to treat each business separately.
- MFA sale completed for \$52m in October.
- Platforms sale progressing.
- Product and tech separation work being evaluated for Canada and South Africa to better empower local leadership.

#### Outlook

- Additional non-core UK business being divested.
- Focus on decoupling from core, generating strategic optionality.
- Continual assessment of Managed Portfolio assets.
- Asset sale proceeds to retire debt.

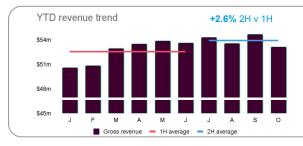
# Capital management



- Capital management plan on track to be shared in February 2024.
- Will address debt, dividends and R&D investment.
- Net debt level of \$308m at 31 October (vs \$375m at 30 June) and forecast to decline further as assets divested.
- 2.3x leverage ratio<sup>1</sup> as at 31 October, comfortably within covenants.
- No requirement to raise equity capital to delever.

# **Transformation initiatives** moderating revenue/cost trends





#### Modest revenue growth, slightly up on 1H

- Average monthly revenue +2.6% in 2H23 led by UK.
- Pricing adjustments largely implemented 1 April.
- MFA business divested, impact from October.



#### Staff costs trending lower

- 2H23 average monthly staff costs -3.9%, with notable reduction following cost efficiency program.
- Further efficiencies sought at business unit level in FY24.
- Investments being made into core to grow top line.



#### Non-wage opex higher in 2H

- Inflationary pressure on input costs continue.
- Seasonal activity impacting monthly 2H trends.
- Efficiencies targeted for FY24.

# Outlook - Pathway to Rule of 40 for Iress Group



#### 2023 Guidance Upgrade

• Underlying EBITDA trending more favourably in second half<sup>1</sup>:

	Previous guidance	New guidance
2H FY23	\$58m-\$62m	\$63m-\$68m
FY23	\$118m-\$122m	\$123m-\$128m

- Transformation initiatives brought forward; leading to improved outlook.
- Cost base more favourable in 2H, with further efficiencies found:
  - Headcount reduction program enacted (May Sep)
  - Full effect of cost-out program in FY24
  - Further cost optimisation opportunities continue to be evaluated at the Business Unit level.
  - Third-party vendor optimisation a focus for FY24.
- 2H revenue trending marginally ahead of 1H.

#### FY24 Outlook Reaffirmed - By end of FY24:

- Transformation program completed supported by specialist execution consultants.
- Significant focus on modernising pricing initiatives.
- Selective reinvestment into core businesses.
- FY24 Underlying EBITDA growth of 5-10%, expected to be \$135m-\$145m.
- FY24 Underlying EBITDA exit run rate expected to be \$150m-\$170m.

#### FY25 Objectives Reaffirmed - By end of FY25:

- Iress Group progressing to Rule of 40.
- Streamlined cost base.
- Capital released from Managed Portfolio.
- Significant debt reduction and balance sheet strength.

# **Summary** and Q&A



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Targeting further cost efficiencies in business units

**Clear program for divestments** and further debt reduction over next 12-18 months

**Guidance upgrade** 

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