

Iress DDO Solution - Fee Schedule



Free Messaging

Access to the complaints and dealings chatbot bulk upload reports.

Suitable for advisers and individual licensees.

Free

- 01 Create Individual Complaints
- 02 Ability to lodge individual Nil complaints
- 03 Create Individual Dealing Reports

Basic Messaging

Access to the complaints and dealings chatbot bulk upload reports.

Suitable for advisers and individual licensees.

\$25 per month per user

- 01 Create Individual Complaints
- 02 Ability to lodge Nil complaints
- 03 Create Individual Dealing Reports
- 04 Bulk upload complaints and dealings reports
- 05 Download Individual TMDs

Messaging Pro

Access to Messaging Dashboard for aggregation and visualization of complaints including access to chatbot.

\$375 per month (5 users) \$100 per month (private label)

- 01 Create Individual Complaints
- 02 Ability to lodge Nil complaints
- 03 Create individual Dealing Reports
- 04 Bulk Upload Complaints and Dealings Reports
- 05 Download Individual TMDs
- 06 Access to the complaints and dealings chatbot bulk upload.
- 07 Access to Messaging Dashboard

* additional dashboard \$150 per month

* additional user \$25 per month for existing dashboard