

**Job title:** Graduate User Experience Designer

**Operational area:** WM Product

**Reports to:** Product Manager

**Location:** Sydney

## Role Purpose

Work on some amazing product initiatives that will change the financial services landscape. Utilise a design-led approach and get involved in user research, prototyping, testing and implementation of our products.

## Accountabilities & Deliverables

- Providing UX Design direction and content in respect of the delivery of IRESS solutions and services to internal and external clients.
- Translating customer requirements / business imperatives into a compelling and engaging user experience.
- Definition and delivery of allocated aspects of the UX guides, patterns and supporting templates for the IRESS Solutions.
- Ensuring that the required UX is robust and can be delivered technically and to a level of quality as required by IRESS and the customers.
- Supporting the design and delivery of standard materials and best practices for UX design.
- Supporting the process of conducting and researching UX needs and application thereof with internal customers.
- Providing subject matter expertise (SME) and consultancy services to internal customers.
- Operating as a SME with clients, partners and internal development teams and team leads to provide clear guidance and direction.
- Reviewing and improving internal processes, procedures and associated assurance steps required for delivery of our products and solutions.
- Researching and recommending approaches, technologies and solutions that form part of the future direction of UX design within IRESS.

## Core Skills, Knowledge and Attributes

- An interest in the wide range of user experience platforms and the challenges that arise when designing something to operate on multiple platforms.
- Clear thinker with the ability to produce high quality writing, presentations and reports.
- Good presentation and visualisation skills and the confidence to impart this to a range of audiences through a range of mediums (spoken, written, video for example)

- An interest in new technologies and the desire to research new technological capabilities.
- Any experience of the core UI development tools and techniques for browser or App based software development would be beneficial but not essential.
- Any experience of Web application technologies such as Web Services, XML, SOAP, XSLT & CSS or Browser Technologies such as JavaScript, HTML5 or Mobile App development tools and technologies would be beneficial but not essential.

## **Key Competencies**

- An open minded, flexible approach to new challenges.
- Ability to build good personal and professional relationships with others.
- Strong time management skills.
- Ability to work well on an individual basis and within a team.
- Self-motivated, pro-active - with a positive "can do" attitude.
- Innovative with the drive, ideas and skills to promote and deliver results.
- Ability to work well under pressure and at speed.
- Strong interpersonal skills and communication
- Ability to prioritise and co-ordinate activities, handling multiple tasks across multiple projects
- Robust e.g. able to stand own ground, able to deliver news effectively and diplomatically

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