

Manual Identity Verification

If you are investing with us for the first time, or if you are an existing investor and have elected to create a new account rather than adding to an existing account, as part of the application process we are required by law to verify your identity before accepting your application. Please refer to the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (AML/CTF).

Australian Residents

If you are an Australian resident and we were unable to verify your identity electronically, or you have elected not to verify your identity in the application process, you are required to provide a copy of the following documents for manual verification:

- Australian Driver's Licence (current). Please provide the front and back

If you do not have a valid driver's licence, you must provide a copy of one of the following:

- Australian Passport (can be up to 2 years expired) showing your name, date of birth, signature and photo
- Proof of Age Card (current) showing your name, date of birth, signature and photo

If you are not able to provide the copy of any of the above, you must provide a copy of an item from List A and an item from List B.

List A

- Australian Birth Certificate
- Australian Citizenship Certificate
- Pension Card (issued by Centrelink and current)
- Health Card (issued by Centrelink and current)

List B

A Notice (showing the name and residential address) issued by:

- Commonwealth or State Government (within preceding 12 months)
- Australian Taxation Office (within preceding 12 months)
- Local government or Utilities Provider (within preceding 3 months)

Non-Australian Residents

If you are a foreign resident, you are required to provide a copy of the following:

- Foreign Drivers Licence showing your name, date of birth, signature and photo

If you do not have a valid driver's licence, you must provide a copy of the following:

- Foreign Passport (or like travel document) showing your name, date of birth, signature and photo
- National Identity Card showing your name, date of birth, signature and photo

For all non-English foreign documents, we require an English translation by an accredited translator.

You can send through a copy of the above documents to clientservice@pengana.com. Please include the investor name and application date in your email.